



PROGRESS REPORT

MARCH 2025



Introduction

March was a busy and productive month for the HCC Forward initiative, and Swim Digital Group was proud to continue playing a hands-on role in moving the work forward. In March, we focused our efforts on two main priorities:

- Helping the Student Success and WCCE Steering Teams align strategic goals with the real, day-to-day work happenings across the college
- Building the internal capacity to lead meaningful, lasting change through an applied workshop with the Change Management Development Team

Every session, workshop, and conversation this month was designed to help bring clarity, connection, and momentum to HCC Forward. Together, we're creating stronger pathways for collaboration and setting the stage for transformative progress.



HCC Forward Updates

Student Success Steering Team Updates

On March 3 and March 4, Swim facilitated in-person workshops with the Student Success Steering Team. The team reviewed final research findings and recommendations provided by Swim Digital Group, and worked together to shape clear, actionable deliverables that align with what the Student Success Task Forces are already doing – and where they are headed next.

As part of this session, the group also refined their team's charge and took time to make sure everyone was aligned with the broader HCC Forward goals. They also reviewed the current and proposed task force membership, aiming for more efficient collaboration and thoughtful use of everyone's time and expertise. One of the key outcomes of the session was a deeper focus on cross-divisional collaboration and creating strong connections between the different parts of this important work.



WCCE Steering Team Updates

The WCCE Steering Team also participated workshops on March 3 and March 4, facilitated by Swim, to take a fresh look at their goals, membership, and next steps. The team reviewed and approved their charge, which includes a sharper focus on aligning work across task forces and setting realistic, impactful goals.

They also looked closely at task force composition, ensuring that each group is well-positioned to move forward with purpose and the right mix of voices at the table. Coordination and streamlining were major themes throughout these sessions, with a shared goal of driving progress while keeping efforts focused and accountable.



Change Management Development Team Updates

On March 31, Swim led a Change Management Workshop focused on HCC's new 10-step model for leading and sustaining change. The session gave college leaders a practical, people-centered approach to move big ideas into real action.

Using live examples from ongoing HCC Forward efforts, participants worked through the full change cycle—identifying current challenges, naming risks, mapping out stakeholders, and creating strategies to build momentum. It was a space for honest discussion, collaborative planning, and hands-on problem solving.

By the end of the workshop, teams walked away with tools they can start using right away and a shared understanding of how to lead change. This session marked an exciting step forward in strengthening HCC's internal capacity for transformation.



What's Next

Swim Digital Group will continue providing project management and facilitation support as HCC Forward moves into its next phase. Here's what's ahead:

- Supporting all upcoming meetings for the Accelerated Pathways Task Force, its subgroups, and the Corequisite Education Task Force.
- Finalizing and communicating membership for the Student Success Retention & Completion, Student Success Strategic Scheduling, WCCE Program Alignment, and WCCE Student Integration Task Forces.
- Launching the next round of task force meetings and finalizing clear deliverables and timelines.

We're excited to keep building on the momentum from March. Thank you to everyone who continues to show up with energy, insight, and commitment—we're making real progress, together.





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