



HOWARD  
COMMUNITY  
COLLEGE

Swim

# June Visit Recap and Deep Dive Findings

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## During Swim's Visit in June, we held seven sessions focused on the following subjects:

- Onboarding
- Workforce Career and Community Education
- Advising
- First Semester at HCC
- Retention

## These conversations centered on two HCC Forward priorities:

**Workforce Alignment**

**Persistence**





# Research Approach

During Swim's June Deep Dive sessions, we worked closely with representatives from Howard Community College, holding seven sessions focused on the following subjects: Onboarding, Workforce Career and Community Education, Advising, First Semester at HCC, and Retention. These conversations centered on two HCC Forward Framework priorities: WCCE Alignment and Student Success (specifically Accelerated Pathways and Co-requisite Courses).





# Reoccurring Themes:

Workforce Alignment

Accelerated Courses

Co-Requisites

Student Support



# Workforce Alignment



# Findings

1. Enrollment Process Challenges
2. Application Process Differences
3. Student Transition and Referral Gaps
4. Transcript and Grading System Issues

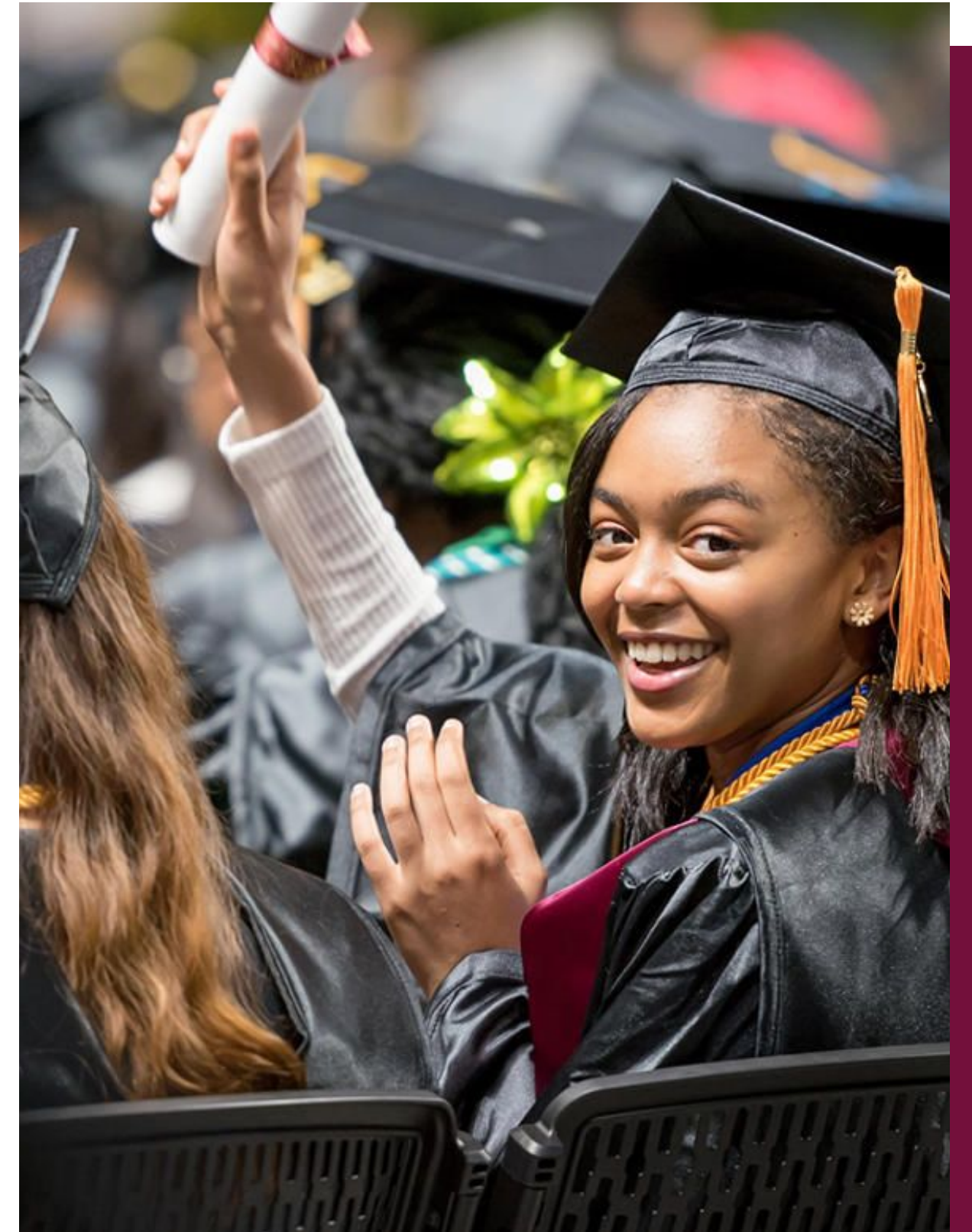
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# Recommendations

1. Implement CRM Recruit Access
2. Establish Referral Processes
3. Explore and Implement Standard Transcript and Completion Certification Protocols
4. Comprehensive Training



# Accelerated Pathways





# Findings

1. Challenges in Understanding 7-Week Courses
2. Enrollment and Course Offering
3. Integration and Support Challenges

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# Recommendations

1. Soft Launch Period
2. Course Offering and Redesign
3. Faculty Engagement
4. Academic Advising and Schedule Monitoring
5. Measuring Success
  - a. Full-time vs. Part-time.
  - b. Average credit load.
  - c. Three-year graduation rates.
  - d. Course success rates.
  - e. Course withdrawal rates.



# Co-Requisites





# Findings

1. Awareness and Communication
2. Support and Readiness

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# Recommendations

1. Develop a Comprehensive Communications Plan
2. Engage and Educate Staff
3. Support Structures for Students



# Student Support



# Findings

1. Learning Assistance Center
2. Early Alert System
3. Office of Disability Support Services (DSS)





# Recommendations

1. Embedded Tutoring Staffing
2. Enhance Early Alert System
3. Support for DSS Students
4. Communication and Training



# July Deep Dive Audiences

**1.** WCCE Leadership

**2.** WCCE Frontline

**3.** Tutoring  
Leadership

**4.** Tutoring  
Frontline

**5.** Advising  
Leadership

[July Site Visit Plan](#)

# PLDP Applications & Outcomes



# Questions & Outcomes:

- **Leadership HCC Sample Application**
  - Questions Doc
- **Presidents Leadership Academy Sample Application**
  - Questions Doc
- **Outcomes for both programs**